TRADE INFORMATION PORTALS

Make complex trade procedures understandable
Trade procedures are displayed step-by-step from start to finish, from a trader’s point of view. Information includes forms, contacts, costs, duration and legal bases.

Any trade procedure can be included
Portals to-date show steps for certificates of origin, import permits, sanitary certificates, border clearance and other import, export or transit procedures.

The first step towards simplification
Procedures are mapped in a way that makes it easy for national trade facilitation committees to review and simplify, significantly cutting red tape and costs for users.

WHY IT MATTERS

- Respond to demands from citizens and entrepreneurs for greater transparency and simplicity in government services
- Put the user at the center with online step-by-step guides to trade procedures
- Fastrack digitization and easily implement simplification measures
- Build the country’s reliable source of trusted information on trade: databases of procedures, forms, requirements contacts displayable through any website
- Reap the benefits of WTO trade facilitation agreement: measure the impact of reforms for SMEs
- Ensure national ownership and sustainability with hands on training on information management and technical autonomy
PROCEDURES FROM THE USER'S POINT OF VIEW

Procedures are presented step-by-step, from the user’s point of view. For each necessary interaction with a government institution, the system shows all required information to complete the step:

- Name of the step
- Result of the step
- Entity/office/officer in charge, with contact databases
- Requirements (forms and documents)
- Cost
- Duration (minimum and maximum)
- Entity/office/officer in charge of attending complaints, with contact data
- Legal justification
- Authority certifying that the step is correctly described

TECHNICAL ASSISTANCE

UNCTAD-ITC can assist countries in developing adapted methodologies and in building the capacity to collect and maintain the information on procedures.